# **Skyward Login Link:**

## https://sis-dickson.tnk12.gov/scripts/wsisa.dll/WService=wsDICStu/seplog01.w

## Dickson County High School uses Skyward as our student management system.

# Skyward Family & Student Access Overview

Dickson County High School is dedicated towards helping all parents and guardians to be easily involved with their child's educational team. In our ongoing effort to increase communication between school and home, we are pleased to offer Skyward Family Access to our families. Skyward is our statewide student information system, and all families have access to the system. With this online ability, you will be able to view your child's schedule, daily attendance, quarter/semester grades and grade books, and general and emergency information. The information is on a secure server, and you will access the information using a unique login and password. Your Family Access login will work for all children who live in your household, regardless of grade level or school of attendance. Please contact your child's school for instructions on how to obtain your login.

# **Skyward Frequently Asked Questions**

# What is Skyward Family Access?

Dickson County High School realizes the important role that parents/guardians play in the education of children and the importance of parent/guardian involvement. Skyward Family Access is an easy to use web based tool for parents and guardians that provides secure, near real time information about your child's grades, attendance, class schedule, messages from teachers, and demographic information.

## How do I get access to Skyward Family Access?

Your student's school sets up access at time of enrollment. If you do not remember how to access your account, please contact your school.

#### **Do I need a separate account for each child? Can I see student information for children attending?** You will have one account that gives you access to all of your children attending

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# What if I forget my password or don't know my login?

Go to the Skyward Family Access log in page and click on "Forgot Login/Password" link. It will ask you for your Email or Username. If you don't know your User Name and have an email in Skyward you can ask for it to be emailed to you. If your email isn't in our system, you can contact the school, 615-446-9003, during regular office hours and have us enter your email and send you a link for your login. You will receive an email with your username and a link to reset your password. Please follow the directions in the email to reset your password.

### Are passwords case sensitive?

Yes, passwords are case sensitive.

### Can I change my password?

Yes, you will have the option to change your password once you login to Skyward Family Access.

### Will I need to sign up for Skyward Family Access every year?

No, once you have an active account it will remain active as long as you have a student enrolled.

### **Can/should I share my password with my student?**

No, parents and students have different passwords because they have different types of access. Students in grades 9-12 will have their own Student Access account (login will be provided by the school). Student access in elementary and middle schools is at the discretion of each school. Skyward Family Access is password and user name protected. PLEASE KEEP YOUR PASSWORD AND USER NAME CONFIDENTIAL.

## Is there a free mobile app for Skyward Family Access?

Yes, Skyward has a free mobile app available on all major platforms, including iOS, Android and Windows Mobile.